



亞洲保險
ASIA INSURANCE

myAsia Mobile App

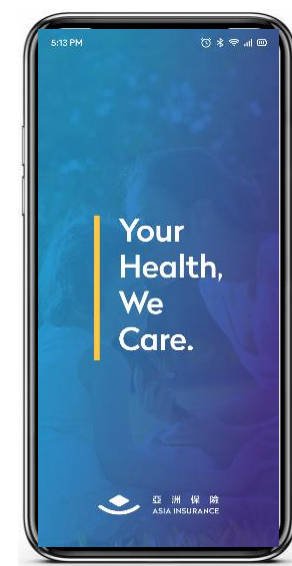
Mobile Apps Services for Members

A newly mobile app that brings convenience and efficiency to your fingertips. Our mobile apps offering a user-friendly interface to your insurance information.

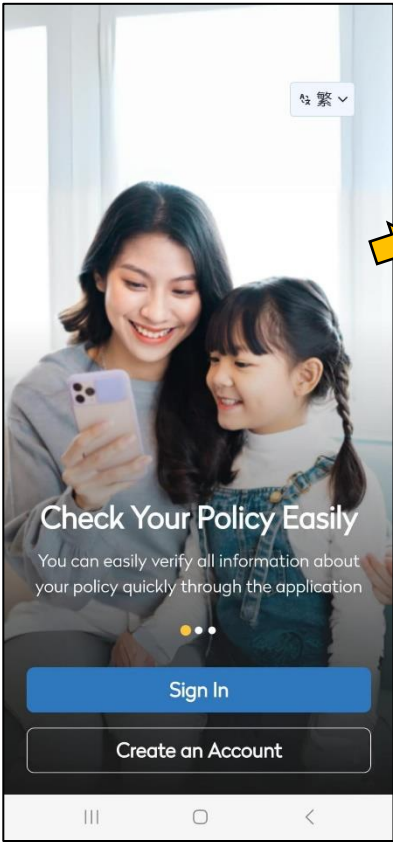


Functions included:

1. Policy and Benefit enquiry
 - easy access the benefit schedule
 - understand your coverage and benefit effortlessly
2. Download E-Medical Card
 - download and access our E-medical card
3. Find Panel Doctors
 - use the app's to locate panel doctors within the network
 - access doctor information easily
4. Claim Submission
 - easy way to submit claims through the app, making the process faster
 - **claim amount less than HK\$30,000 can submitted via myAsia mobile apps or iAsia online platform**
5. Check Balance of Claim Visits
 - check the status of claim
 - get real-time updates on the claim balance



Create Account



Create an Account

Please fill out the register form

Username *
afh

Email *
afh@afh.hk

Password *
.....

Confirm Password *
.....

☒ I have read and accept all [Terms and Conditions of Asia Insurance](#) and [Conditions of Use of Asia Insurance](#)

Register

Already have Asia Insurance account? [Sign In](#)

Verification Code

Please enter the code we sent to afh@afh.hk

□ □ □ □ □ □

Resend code in 54s

1 2 3 4 5 6 7 8 9 0

下一步

Setup Profile

Please fill the form according your policy information

Staff No. *
98765

Full Name *
CHAN TAI MAN

Date of Birth *
02/03/1990

Gender *
☐ Female ☒ Male

Save

Please provide Staff no, Full Name, DOB and Gender to setup the member profile

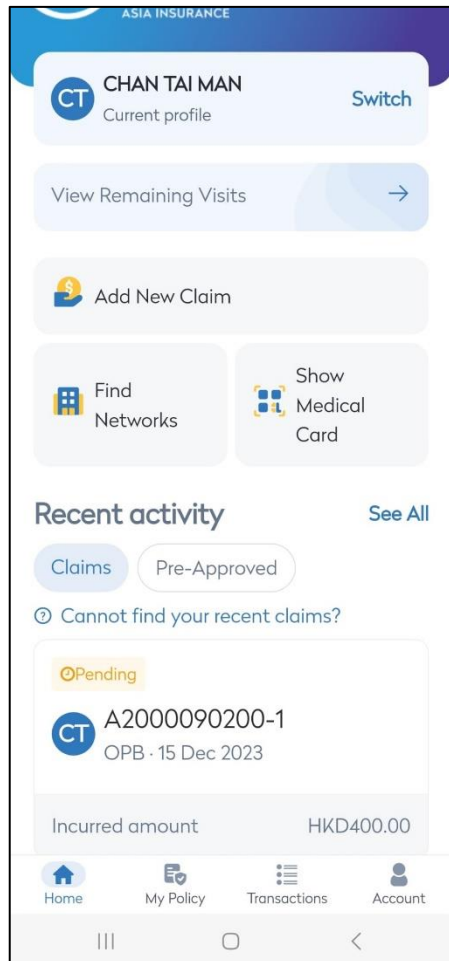
Member Profile

Based on your membership number, This is the profile for you

Cert no.	10961-0
Full Name	CHAN TAI MAN
Relationship	Employee
Date of Birth	02 Mar, 1990
Gender	M

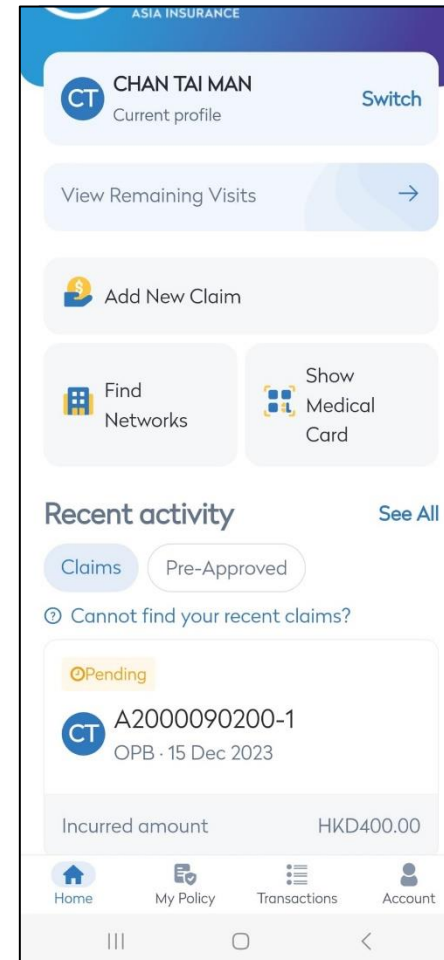
Confirm

Main Page



Different function is shown in main page:

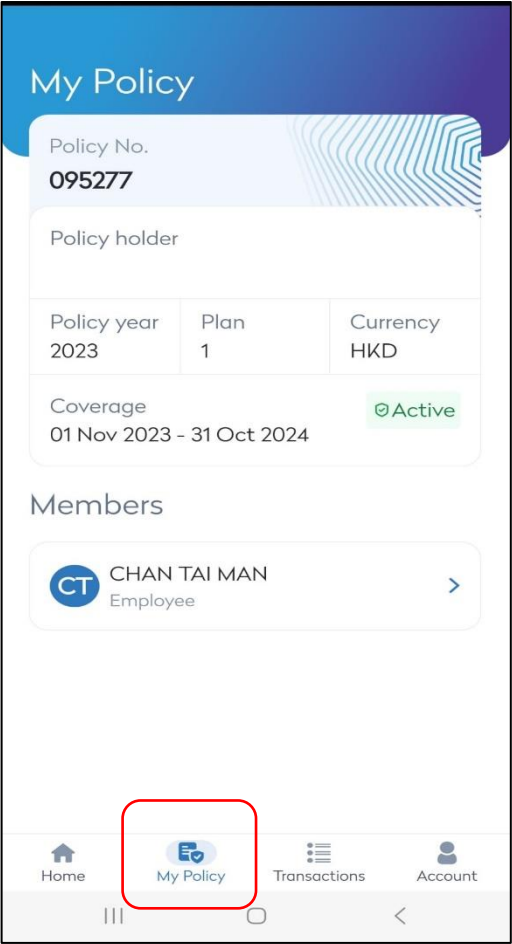
- Policy enquiry
- Claim status
- Pre-approval arrangement
- Find network doctor
- Download e-medical card



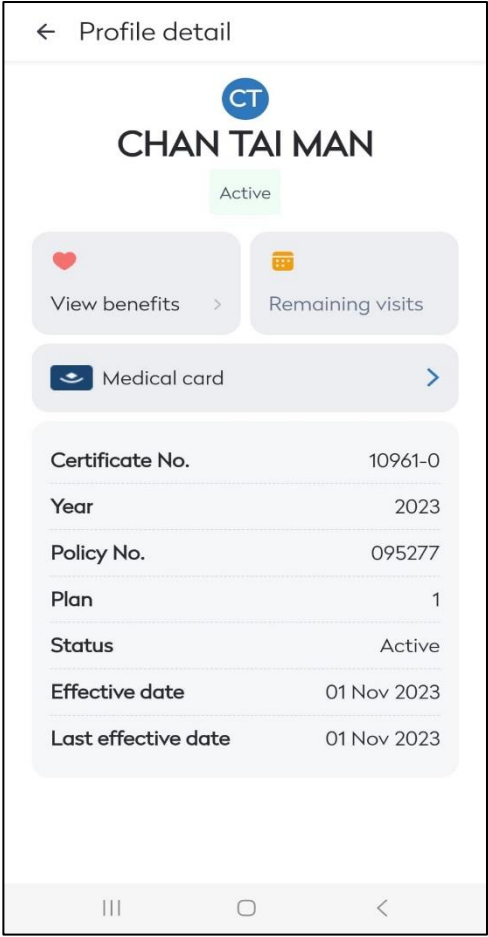
Member can preview the out-patient remaining visits at the front page

At main page, it also show the recent claim status for member easy reference

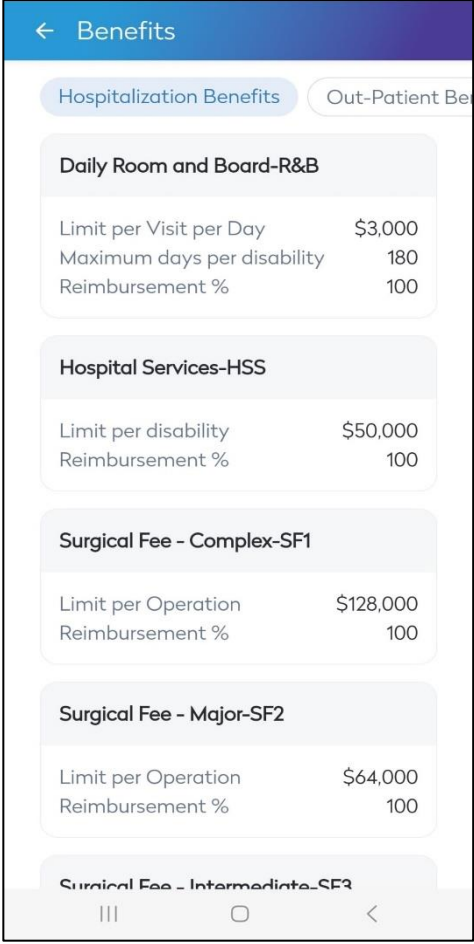
Policy Inquiry



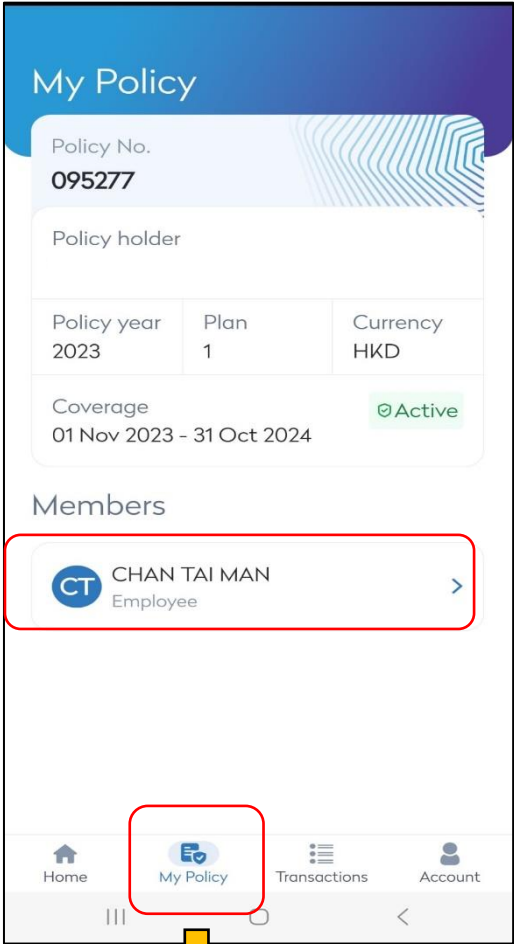
Click “My Policy”, member can preview the policy detail e.g. Policyholder, Policy No, Plan, Policy Period & Members’ name (Spouse and Child)



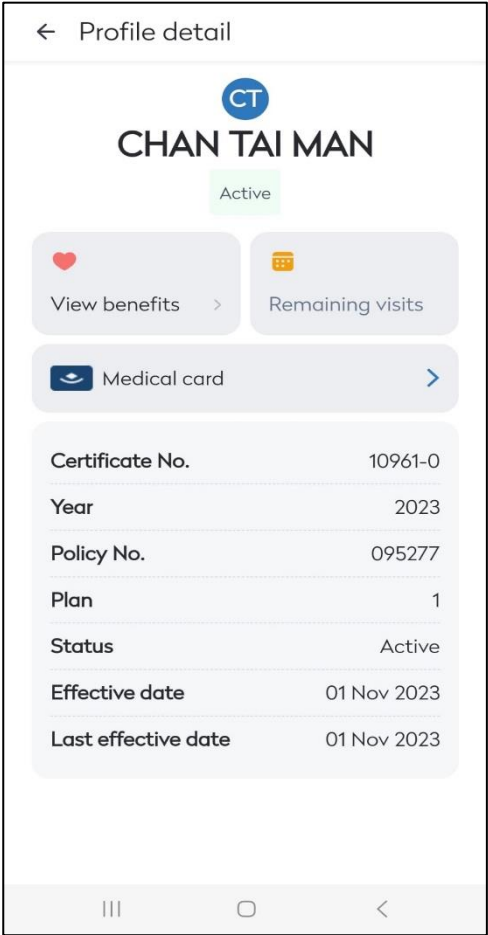
Click the member name, then it will show the member information e.g. certificate no, effective date, policy year etc.



Policy Inquiry

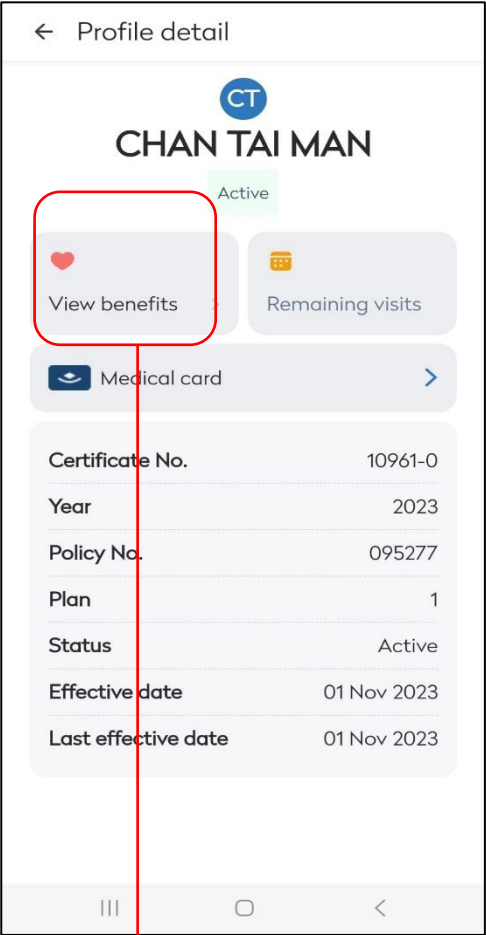


Click the member name, then it will show the member information e.g. member certificate no, effective date, policy year etc.

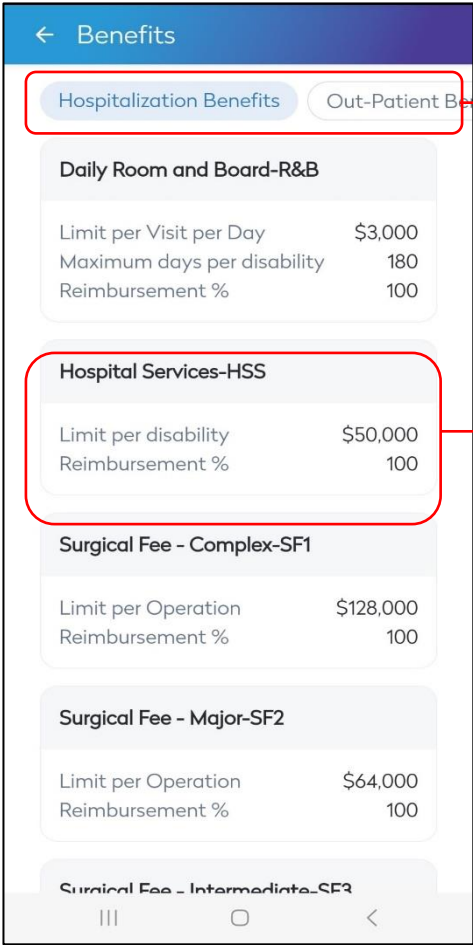


Click “My Policy”, member can preview the policy detail e.g. Policyholder, Policy No, Plan, Policy Period & Members’ name (Spouse and Child)

Policy Inquiry



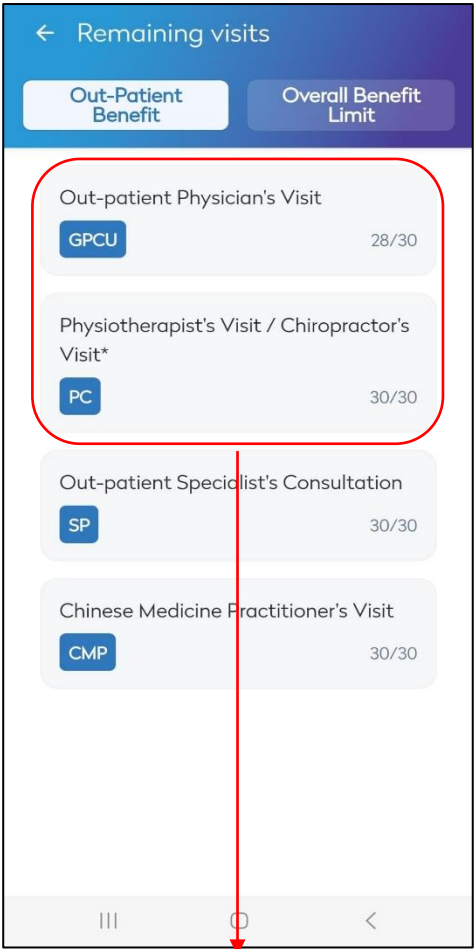
Click “View Benefits”, member can preview his/her benefit and limit e.g. Inpatient, SMM, Out-patient and Dental benefit



Class of Benefit selection

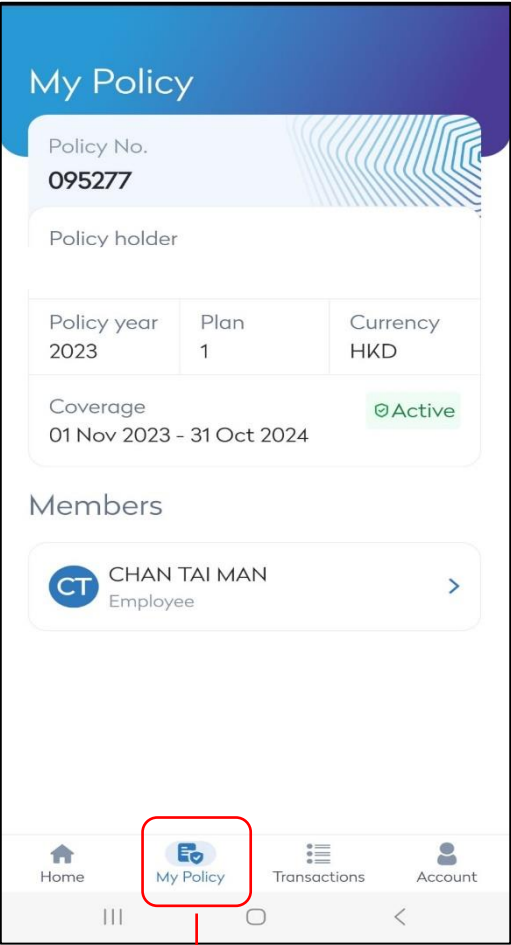


Benefit limit by items

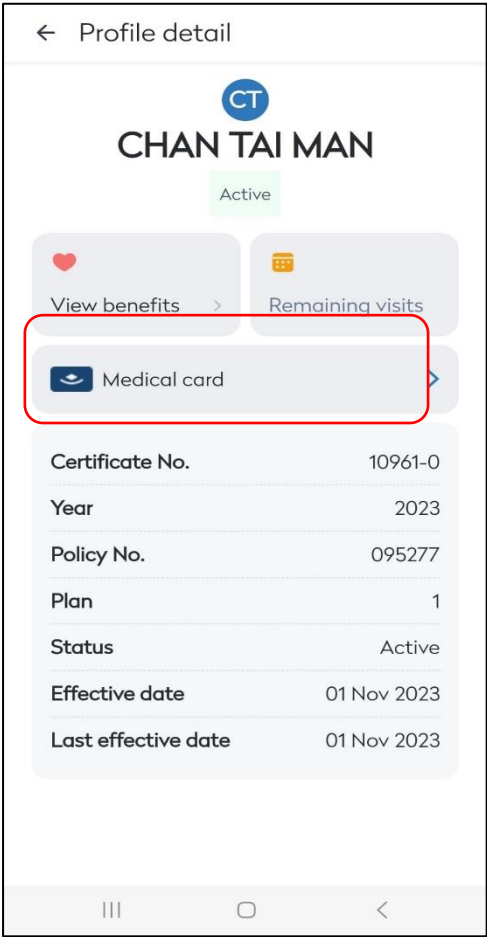


Also the remaining visits by benefit items

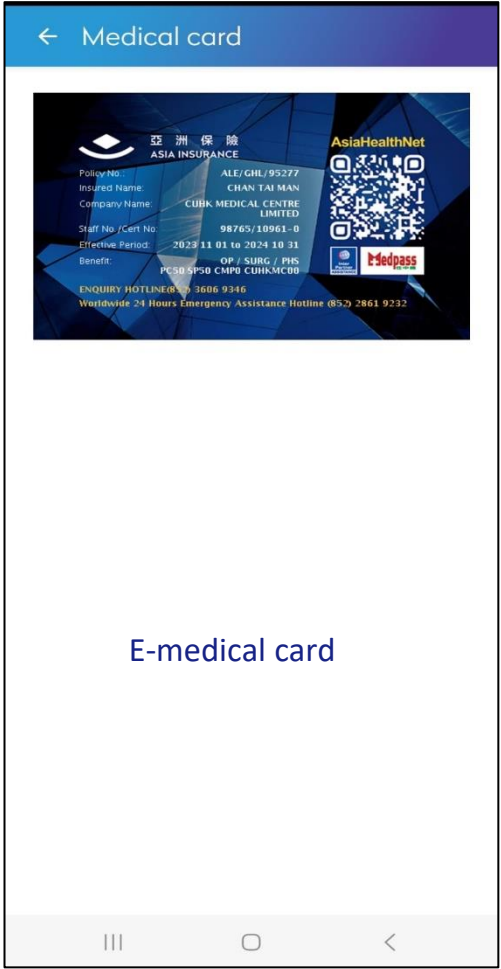
E-medical Card and Panel Network



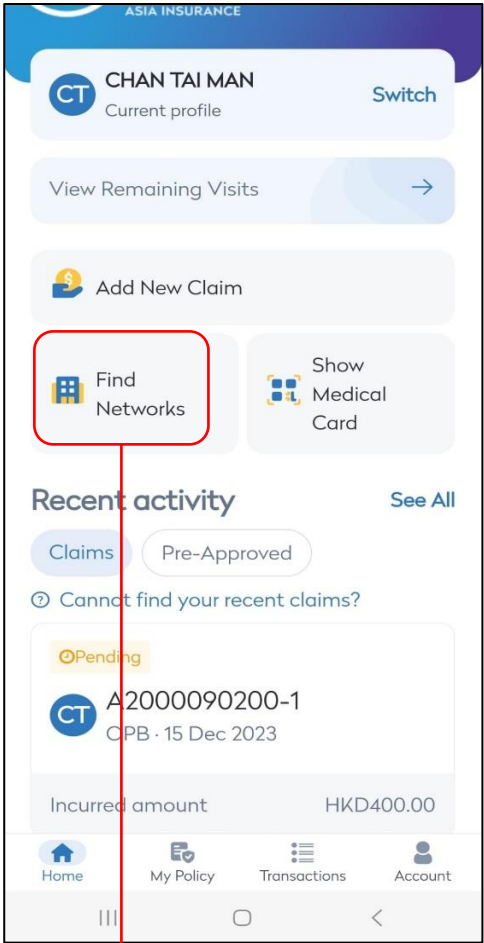
Click “My Policy”
at Main Page



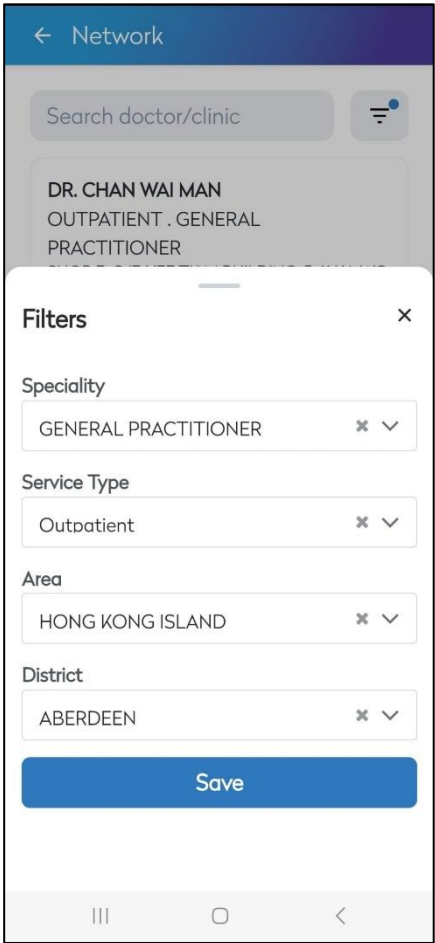
Click “Member card” to
down E-medical card



Search Panel Doctor List



Member can search the panel doctor list at main page



Search by Specialty or by Area



Search by location

How to make a claim



ASIA INSURANCE

CT CHAN TAI MAN
Current profile Switch

View Remaining Visits →

Add New Claim

Find Networks Show Medical Card

Recent activity See All

Claims Pre-Approved

ⓘ Cannot find your recent claims?

Pending

CT A2000090200-1
OPB · 15 Dec 2023

Incurred amount HKD400.00

Home My Policy Transactions Account

Click “Add New Claim” to submit a claim

← Add a Claim

Patient Information

Policy Number
095277

Policy Year
2023

Claim Type

☐ Inpatient

☒ Outpatient

☐ Dental

Incurred Date
21/12/2023

Insured Person
2023-CHAN TAI MAN-1

Continue

Select the claim type for inpatient/ outpatient/ dental claim

← Add a Claim

Treatment Information

Doctor Name

Type of Treatment
Out-patient Physician's Visit

Incurred Date
21/12/2023

Incurred Amount
HKD

Supporting File

Upload File

max. size per document (5MB), max. no. of documents upload: 5 documents

Previous Continue

Please complete all information for claim information

← Add a Claim

Confirmation Data
Please double-check the data you have entered.

Patient Information

Policy Number 095277

Policy Year 2023

Claim Type Outpatient

Insured Person 2023-CHAN TAI MAN-1

Treatment Information

Doctor Name alan choi

Type of Treatment Out-patient Physician's Visit

Incurred Date 21 Dec 2023

Incurred Amount HKD12,345

Supporting File
IMG_20231221_102506.jpeg

☒ I hereby declare that the above

Previous Submit

Confirm the information and submit the claim



亞洲保險
ASIA INSURANCE

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